

SUPPORT OPTIONS



IMPORTANT INFORMATION

ELECTRONIC PRACTICE EXAMINATIONS:

- 1) Please allow 14 days to process your application. Ensure that your cellular number is clearly indicated as confirmation of your registration will be forwarded to you via SMS.
- 2) These examinations will be internet-based and you will be able to access them via a standard browser anywhere at any time within a 12 month period. A unique user name and password will be sent to you via SMS 1 day prior to activation.
- 3) You will be able to access three examinations only, thereafter your username and password will expire. You must complete the three examinations within 12 months from date of registration.
- 4) Should you require additional practice examinations or be unable to complete in the scheduled period, you must re-register and complete another application form.
- 5) Should you experience any problems accessing these examinations, email resupport@milpark.ac.za for assistance.

STUDY MATERIAL:

- 1) Ensure that your physical address is clearly indicated on your application.
- 2) Study material will be couriered to you once registration has been successful. Please allow 14 days to process your application.
- 3) You will be notified via SMS as soon as your books have been dispatched and are on route to you.
- 4) Additional courier fees are applicable if dispatched outside South Africa.

1 OR 2 DAY WORKSHOPS (including tutor support):

- 1) These workshops will focus on examination techniques as well as the content of the Regulatory Examination.
- 2) Workshops require a minimum of 12 students and will unfortunately be cancelled if these numbers are not met. You will be fully refunded in this event.
- 3) Ensure that you select the correct workshop type and date as well as venue option on your application. You will receive confirmed workshop details confirming date/s, venue and start/end times. Please ensure that you receive this.
- 4) Workshop venues and/or dates may only be changed prior to the closing date. NO change of venue and/or date will be accepted after the closing date of registration.
- 5) You must ensure that you have prepared thoroughly for the workshop by working through the material prior to attendance! If you do not have material, this can also be purchased from us.
- 6) Should you also register for your practice exams through MBS, It is recommended that you complete these after the workshop has taken place. This will allow your sufficient preparation time. Refer to notes on electronic practice examinations above for further details.
- 7) Disabled students are to contact the programme administrator at close of registration to arrange for the support needed.

For statistical purposes, kindly indicate whether you were assisted by a MBS Consultant: Yes No

If so, by whom? _____