

Schedule: Online National Certificate in Generic Management 2020

2020 ONLINE MODULE	LAUNCH DATE	END DATE	RESULTS RELEASED
Module 6 – Process Management & Innovation	14 January 2020	24 February 2020	16 March 2020
Module 7 – Working with people	10 March 2020	20 April 2020	11 May 2020
Module 8 – Business Ethics & Risk	05 May 2020	15 June 2020	6 July 2020
Module 9 – Elective Learning (9 weeks)	30 June 2020	31 August 2020	21 Sept 2020
Module 1 – Business Strategy	08 Sept 2020	19 October 2020	09 Nov 2020
Module 2 – Building High Performance Teams	03 Nov 2020	14 Dec 2020	18 Jan 2021
Module 3 – Customer delight	26 January 2021	08 March 2021	29 March 2021
Module 4 – Financial Management	23 March 2021	03 May 2021	24 May 2021
Module 5 – Managing Performance	18 May 2021	28 June 2021	19 July 2021

Johannesburg, Melville
Corner Landau Terrace and
Main Road East, Melville, Ext 2
PO Box 91714 Auckland Park 2007
Tel: 011 718 4000

Cape Town, Claremont
2nd Floor, Sunclare,
Corner Protea & Dreyer Roads, Claremont
PO Box 44235 Auckland Park 7735
Tel: 021 673 9100

Durban, Westville
Westville Office Park,
54 Norfolk Terrace, Westville
PO Box 2248 Westville 3631
Tel: 031 266 0444