

Schedule: Online National Certificate in Generic Management 2021

2021 ONLINE MODULE	LAUNCH DATE	END DATE	RESULTS RELEASED
Module 3 – Customer delight	26 Jan 2021	08 March 2021	29 March 2021
Module 4 – Financial Management	23 March 2021	03 May 2021	24 May 2021
Module 5 – Managing Performance	18 May 2021	28 June 2021	19 July 2021
Module 6 – Process Management & Innovation	13 July 2021	23 August 2021	13 September 2021
Module 7 – Working with people	07 Sept 2021	18 Oct 2021	08 Nov 2021
Module 8 – Business Ethics & Risk	2 Nov 2021	13 Dec 2021	17 Jan 2022
Module 9 – Elective Learning (9 weeks)	25 Jan 2022	22 March 2022	11 April 2022

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