TECHNICAL REQUIREMENTS
The ABCs of studying at Milpark Education

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Through the myMilpark and myCourses online tuition and support environments, you have access to all your course materials (including formative and summative assessments), discussion opportunities, administrative services, and a wealth of external resources. Follow the **ABCs of studying at Milpark** to set yourself up for success on your learning journey.

A Minimum requirements to study and complete assignments

- ☑ **A laptop, personal computer (PC), or mobile device. Permitted operating systems are macOS 10.15 or later and Windows 10 or later.**
- ☑ Continuous (daily) access to a **stable internet connection.***

B Minimum requirements to join classes via MS Teams

- ☑ **A laptop, personal computer (PC), or mobile device.**
- ☑ Continuous (daily) access to a **stable internet connection.***

- ☑ **A camera** (720p resolution).
- ☑ **Speakers** and a **microphone OR headphones.**

C Minimum requirements to write an online proctored assessment

- ☑ **A laptop or PC.** While you can attend classes and access study materials on a mobile device, exams and tests must be taken on a laptop or PC to use the online proctoring tool, Proctorio.
- ☑ **Speakers** and a **microphone.**

- ☑ Continuous access to a **stable internet connection.***
- ☑ **A camera** (720p resolution).
- ☑ **2GB free RAM** (memory).
- ☑ **250MB free disk space.**

Tips to help prevent technical issues during an online proctored assessment

- ☑ **Ensure your browser is either MS Edge (version 79+) or Google Chrome (version 67+).**
- ☑ Clear the cookies and history in your **up-to-date Chrome or Edge browser.**

- ☑ Go to:

| myMilpark | ▷ | Studies | ▷ | myCourses | ▷ | Select Module | ▷ | Summative (Exam) | ▷ | Exam Instructions |

- ☑ Read the document to understand the exam instructions of each module well in advance.
- ☑ Complete the Prep Test to confirm that you and your device are ready.

*You need an upload and download speed of at least 5 Mbps. Check your internet speed. If it's slow, do not connect multiple devices to the internet. This will free up bandwidth to maintain a stable internet connection. For better results, connect directly to the router with an ethernet cable if you have one.

**We've got you.
You've got this.**