

# TECHNICAL REQUIREMENTS

## The ABCs of studying at Milpark Education

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Through the myMilpark and myCourses online tuition and support environments, you have access to all your course materials (including formative and summative assessments), discussion opportunities, administrative services, and a wealth of external resources. Follow the **ABCs of studying at Milpark** to set yourself up for success on your learning journey.

**A**

### Minimum requirements to study and complete assignments

- A laptop, personal computer (PC), or mobile device. Permitted operating systems are macOS 10.15 or later and Windows 10 or later.
- Continuous (daily) access to a stable internet connection.\*

**B**

### Minimum requirements to join classes via MS Teams

- A laptop, personal computer (PC), or mobile device.
- Continuous (daily) access to a stable internet connection.\*
- A camera (720p resolution).
- Speakers and a microphone OR headphones.

**C**

### Minimum requirements to write an online proctored assessment

- A laptop or PC. While you can attend classes and access study materials on a mobile device, exams and tests must be taken on a laptop or PC to use the online proctoring tool.
- Speakers and a microphone.
- Continuous access to a stable internet connection.\*
- A camera (720p resolution).
- 2GB free RAM (memory).
- 250MB free disk space.

## Tips to help prevent technical issues during an online proctored assessment

- Ensure your browser is either MS Edge (version 79+) or Google Chrome (version 67+).
- Clear the cookies and history in your up-to-date Chrome or Edge browser.

- Go to:

myMilpark > Studies > myCourses > Select Module > Summative (Exam) > Exam Instructions

- Read the document to understand the exam instructions of each module well in advance.
- If using your work device, please be aware that the proctoring tool may be blocked due to your employer's IT security settings. If anything is blocked, you will need to engage with your employer's IT team.

\*You need an upload and download speed of at least 5 Mbps. Check your [internet speed](#). If it's slow, do not connect multiple devices to the internet. This will free up bandwidth to maintain a stable internet connection. For better results, connect directly to the router with an ethernet cable if you have one.

**We've got you.  
You've got this.**