

TECHNICAL REQUIREMENTS

The ABCs of studying at Milpark Education



Through the myMilpark and myCourses online tuition and support environments, you have access to all your course materials (including formative and summative assessments), discussion opportunities, administrative services, and a wealth of external resources. Follow the **ABCs of studying at Milpark** to set yourself up for success on your learning journey.

A

Minimum requirements to study and complete assignments

- ✓ **A laptop, personal computer (PC), or mobile device.**
- ✓ Continuous (daily) access to a **stable internet connection.***

B

Minimum requirements to join classes via MS Teams

- ✓ **A laptop, personal computer (PC), or mobile device.**
- ✓ Continuous (daily) access to a **stable internet connection.***
- ✓ **A camera (720p resolution).**
- ✓ **Speakers and a microphone OR headphones.**

C

Minimum requirements to write an online proctored assessment

- ✓ **A laptop or PC.** While you can attend classes and access study materials on a mobile device, exams and tests must be taken on a laptop or PC to use the online proctoring tool, Proctorio.
- ✓ **Speakers and a microphone.**
- ✓ Continuous access to a **stable internet connection.***
- ✓ **A camera (720p resolution).**
- ✓ **2GB free RAM (memory).**
- ✓ **250MB free disk space.**

Tips to help prevent technical issues during an online proctored assessment

- ✓ Make sure that the **operating system, processor, free disk space and free RAM** on your laptop/PC meet the **minimum system requirements to operate Proctorio.**
- ✓ Clear the cookies and history in your **up-to-date internet browser.**
- ✓ Download the **latest version of the Proctorio** extension.
- ✓ Go to:
myMilpark > myLearning > myCourses > Select Module > Summative (Exam) > Exam Instructions
- ✓ Read the document to understand the exam instructions of each module well in advance.
- ✓ Complete the practice test to confirm that you and your device are ready.

*You need an upload and download speed of at least 5 Mbps. Check your **internet speed**. If it's slow, do not connect multiple devices to the internet. This will free up bandwidth to maintain a stable internet connection. For better results, connect directly to the router with an ethernet cable if you have one.

**We've got you.
You've got this.**