



## **Frequently Asked Questions (FAQs)**

### **1. What is Immersive Online Learning?**

Immersive Online (IO) Learning is Milpark Education's new approach to digital education launching in 2026. It replaces the traditional Distance Learning Online (DLO) model with a guided, flexible, and human-centred experience. Students learn through interactive content, scheduled sessions, and collaborative projects — all designed to help them connect, engage and grow with confidence.

### **2. How is IO Learning different from traditional online or distance learning?**

Unlike standard online learning, which often relies on self-directed study, IO Learning focuses on connection and support. You'll join live sessions, participate in small-group discussions, receive continuous feedback, and work on real-world projects that mirror the workplace. It's online learning with a strong sense of community and accountability.

### **3. When will IO Learning be available?**

IO Learning officially launches in 2026 and will roll out across Milpark's programmes, beginning with the MBA Master of Business Administration, PGDA / CTA Postgraduate Diploma in Accounting, PGDBA Postgraduate Diploma in Business Administration, PGDRM Postgraduate Diploma in Risk Management, BBA ALL streams Bachelor of Business Administration, BCOM ALL streams Bachelor of Commerce, BCom in Accounting, BCTA Short Programme in Advanced Accounting.

### **4. Can I study part-time with Immersive Online Learning?**

Yes. Flexibility is a key feature of IO Learning. You can study full-time or part-time, balancing your education with work or personal commitments. Learning schedules and session recordings ensure you can keep up at your own pace.

### **5. Do I need to attend any classes on campus?**

No campus attendance is required. IO Learning is fully online, but it still offers a connected experience with live discussions, virtual simulations, and personalised mentorship — so you'll never feel isolated or unsupported.

## 6. What kind of support will I receive?

Students benefit from faculty mentorship, peer-learning circles, guided feedback, and dedicated student support teams. Whether you need academic guidance or technical help, Milpark's IO Learning platform ensures you're supported every step of the way.

## 7. What are the technical requirements to study online?

You'll need a reliable internet connection, a laptop or tablet, and access to the Milpark Learning Management System (LMS). Orientation sessions and digital skills resources will help you get started easily.

## 8. Which qualifications use the Immersive Online model?

From 2026, most undergraduate, postgraduate and executive education programmes will transition to IO Learning. These include:

- MBA - Master of Business Administration
- PGDA /CTA - Postgraduate Diploma in Accounting
- PGDBA - Postgraduate Diploma in Business Administration
- PGDRM - Postgraduate Diploma in Risk Management
- BBA ALL streams - Bachelor of Business Administration
- BCOM ALL streams - Bachelor of Commerce
- BCom in Accounting
- BCTA - Short Programme in Advanced Accounting

## 9. How does IO Learning prepare me for the world of work?

Each course includes case studies and team-based projects that help you apply theory in real-life contexts. You'll graduate with hands-on experience, leadership exposure and a portfolio of applied work, making you ready for any professional environment.

## 10. Is Milpark Education accredited?

Yes. Milpark Education is a registered private higher education institution, offering qualifications from NQF level 5 to 10. The MBA is AMBA-accredited, placing it among the top business schools globally.

## 11. How do I apply?

Applications for the 2026 academic year are now open. Visit [www.milpark.ac.za](http://www.milpark.ac.za) to explore available programmes and start your Immersive Online Learning journey today.

